

JOSH GREEN, M.D.  
GOVERNOR  
KE KIA'AINA



KEITH A. REGAN  
COMPTROLLER  
KA LUNA HO'OMALU HANA LAULĀ

CHRISTINE M. SAKUDA  
CHIEF INFORMATION OFFICER  
LUNA 'ENEHANA

**STATE OF HAWAI'I | KA MOKU'ĀINA O HAWAI'I**  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES | KA 'OIHANA LOIHELU A LAWELAWE LAULĀ

OFFICE OF ENTERPRISE TECHNOLOGY SERVICES | KE'ENA HO'OLANA 'ENEHANA

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

ETS 1637

December 31, 2025

The Honorable Ronald D. Kouchi  
President of the Senate  
and Members of the Senate  
Hawai'i State Legislature  
State Capitol, Room 409  
Honolulu, Hawai'i 96813

The Honorable Nadine K. Nakamura  
Speaker of the House  
and Members of the House  
Hawai'i State Legislature  
State Capitol, Room 431  
Honolulu, Hawai'i 96813

Dear President Kouchi, Speaker Nakamura, and Members of the Legislature:

On behalf of the Information Privacy and Security Council, which is assigned to the Department of Accounting and General Services and chaired by the State Chief Information Officer, the Office of Enterprise Technology Services respectfully submits the attached Annual Summary Report on the government agencies' personal information systems, pursuant to HRS section 487N-5(d).

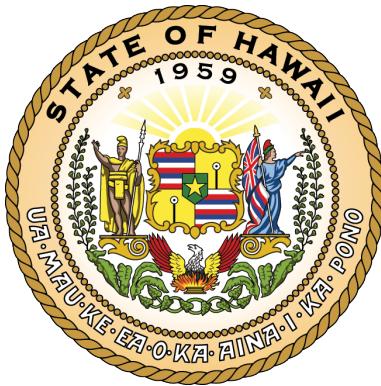
In accordance with HRS section 93-16, this report may be viewed electronically at <http://ipsc.hawaii.gov/>.

Sincerely,

A blue ink signature of the name "Christine Sakuda".

Christine Sakuda  
Chief Information Officer

Attachment



INFORMATION PRIVACY AND SECURITY COUNCIL

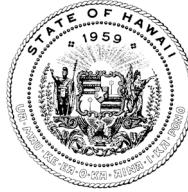
ANNUAL SUMMARY REPORT

December 31, 2025

SUBMITTED TO

THE THIRTY-THIRD STATE LEGISLATURE

JOSH GREEN, M.D.  
GOVERNOR



CHRISTINE SAKUDA  
CHIEF INFORMATION OFFICER

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

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ETS.HAWAII.GOV

### Information Privacy and Security Council Annual Summary Report December 31, 2025

The Information Privacy and Security Council (IPSC) submits the following summary report on the existence and character of government agencies' personal information (PI) systems, pursuant to section 487N-5(d), Hawaii Revised Statutes (HRS).

The IPSC has received the individual annual reports submitted by government agencies of the State of Hawaii, City and County of Honolulu, Hawaii County, Maui County, and Kauai County, in accordance with HRS section 487N-7. Enclosed are the Council's findings and summary of recent legislation to protect PI handled by government agencies.

## BACKGROUND

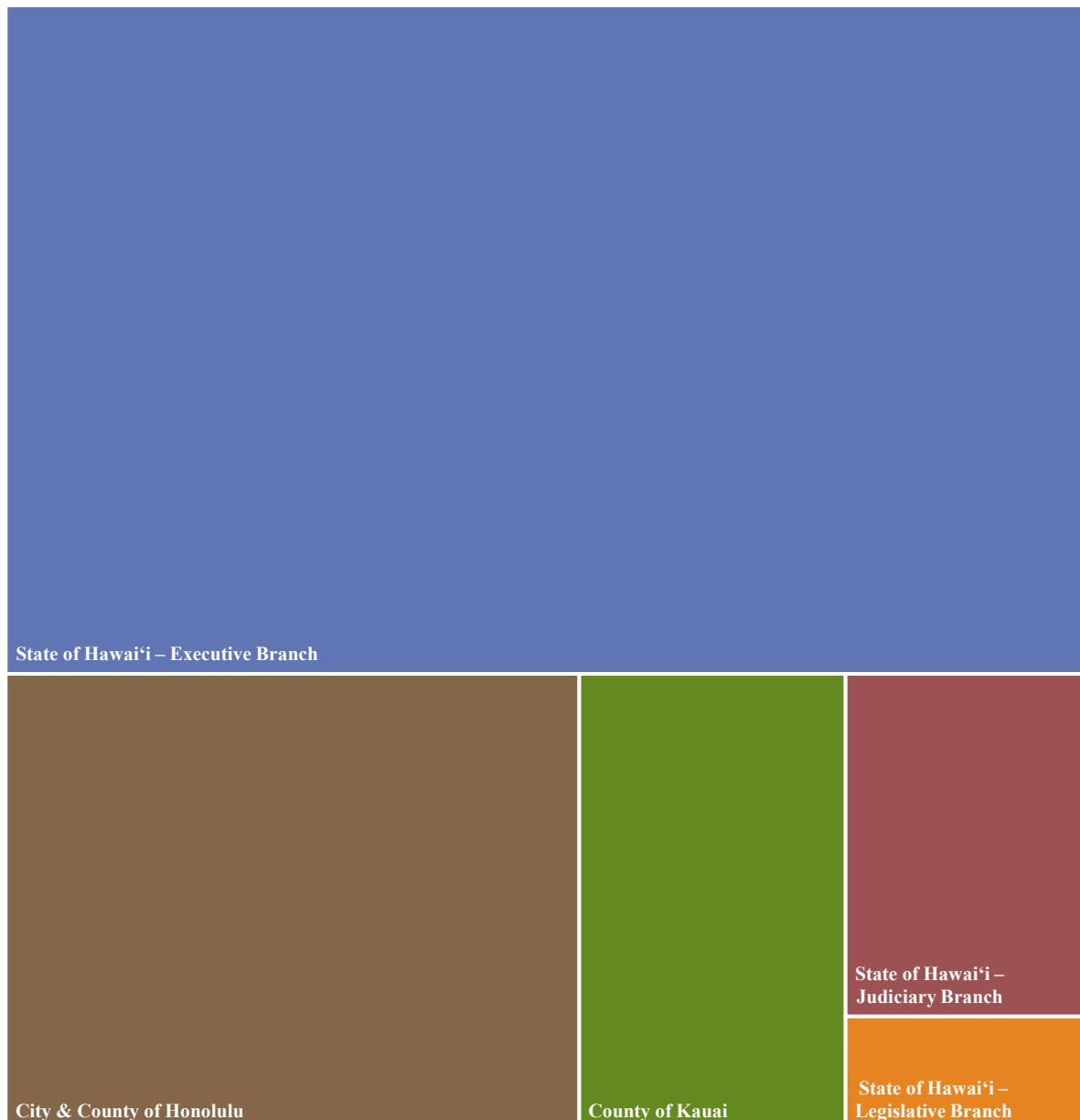
Any State or local government agency that maintains one or more personal information systems is required under section 487N-7, Hawaii Revised Statute (HRS), to submit to the IPSC an annual report on the existence and character of each PI system added or eliminated since the agency's previous annual report.

The IPSC continued with the "paperless" method of reporting to all jurisdictions and departments. All agencies had the option of using the IPSC's Privacy Impact Assessment (PIA) fillable PDF, accessible to agencies through the IPSC website ([ipsc.hawaii.gov](http://ipsc.hawaii.gov)), to comply with their reporting requirement.

## ***General Statistics***

There were a total of **261** Privacy Impact Assessment (PIA) reports that were submitted this year. Below is a breakdown and summary of the government agencies that submitted a PIA report. For additional information, see **APPENDIX A – Collection Breakdown**.

- City & County of Honolulu: **56 (21%)**
- County of Hawai‘i: **0 (0%)**
- County of Kauai: **26 (7%)**
- County of Maui: **0 (0%)**
- State of Hawai‘i – Executive Branch: **155 (59%)**
- State of Hawai‘i – Judiciary Branch: **18 (7%)**
- State of Hawai‘i – Legislative Branch: **6 (2%)**

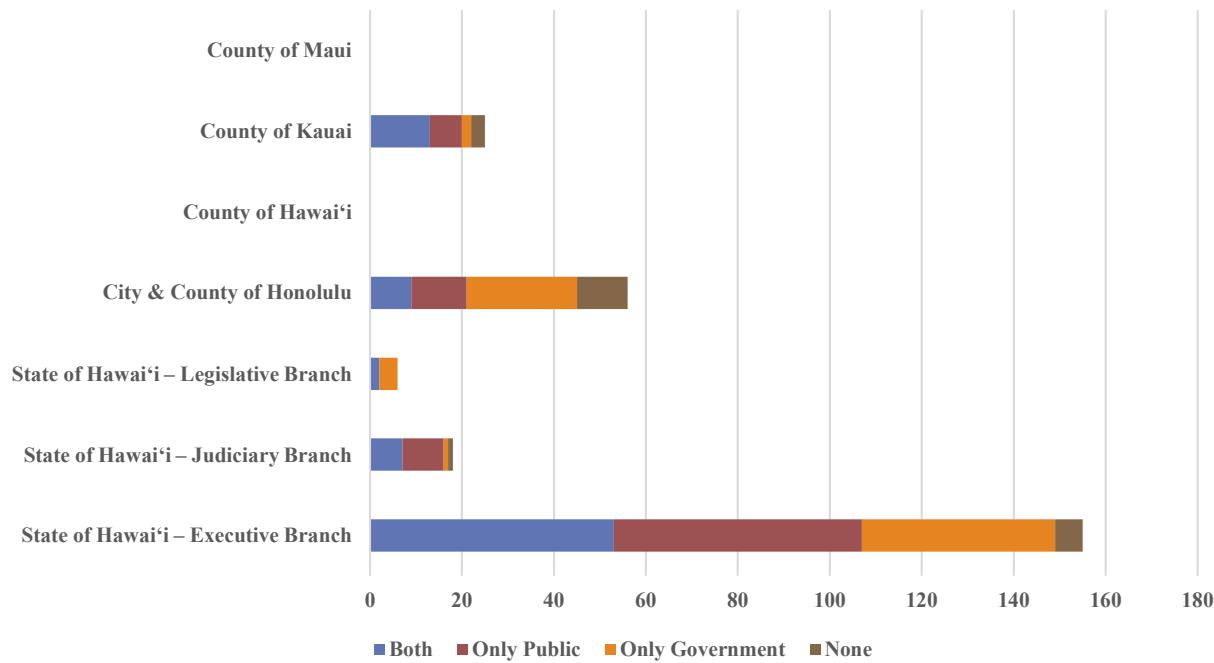


## Data Landscape

92% of government agencies reported they have systems/ applications that collect Constituent and/ or Government Employees information; 8% of agencies systems/ applications and/ or the agencies do not collect/ contain personal information.

Below is a summary of the percentage of reported systems/ applications that collect/ contain such information:

- 32% collected/ contained both **Constituent and Government Employees**.
- 32% collected/ contained only **Constituent** information.
- 28% collected/ contained only **Government Employee** information.



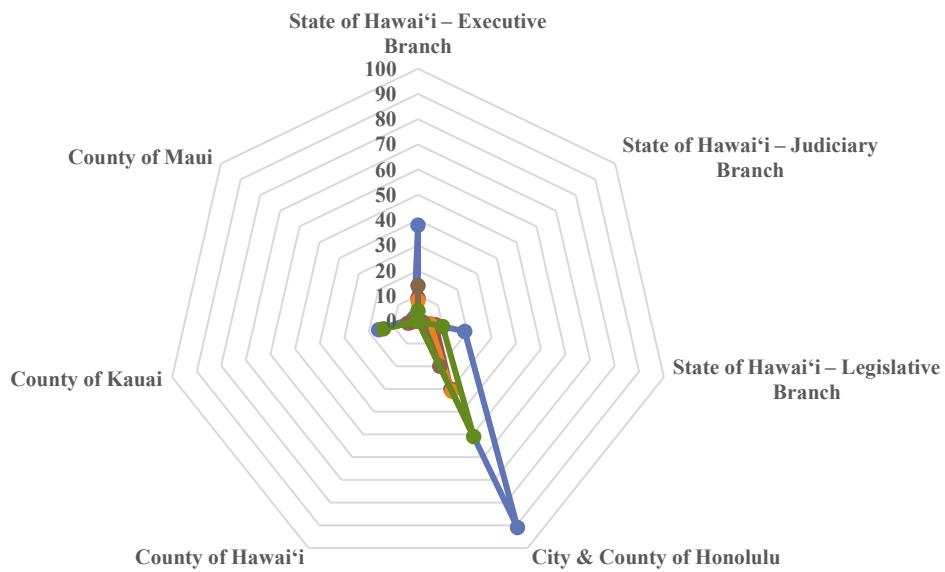
The following chart illustrates the responses from government agencies stating whether they collect personal information from Constituents and/or Government Employees.

Types of Personal Information	Constituents	Government Employees
Contact Information (e.g. Home/Business/ E-Mail Address, Phone Numbers, etc.)	44%	20%
Payment Information (e.g. Credit/Debit Card No, Financial Account No., etc.)	13%	7%
Protected Health Information (e.g. Medicare/Medicaid, patient information etc.)	12%	12%
Personal Identifiable Information (e.g. Social Security No., Driver's License No., etc.)	10%	18%
Digital Credentials (e.g. Security Codes/Passwords, Biometrics, etc.)	21%	5%
Human Resource - Employee Profile	0%	16%
Human Resource - Employee Payroll/Compensation	0%	12%
Human Resource - Employee Benefits/Beneficiary	0%	8%

The table describes the types and percentage of Government Employees and Constituents personal information that is collected by agencies.

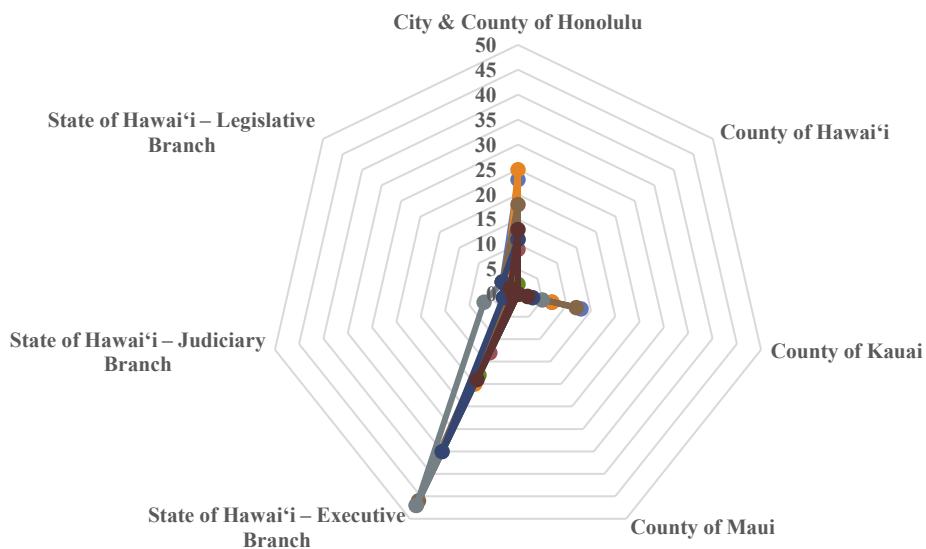
## Constituent Information

—●— Contact Information    —●— Payment Info    —●— PHI    —●— PII    —●— Digital Credentials



## Government Employee Information

—●— Contact Information    —●— Payment Info  
 —●— PHI    —●— PII  
 —●— Digital Credentials    —●— HR - Employee Profile  
 —●— HR - Employee Payroll/Compensation    —●— HR - Employee Benefits/Beneficiary



*Data landscape of Constituent (top) and Government Employee (bottom) personal information collected by agencies per total count of reported systems/ application.*

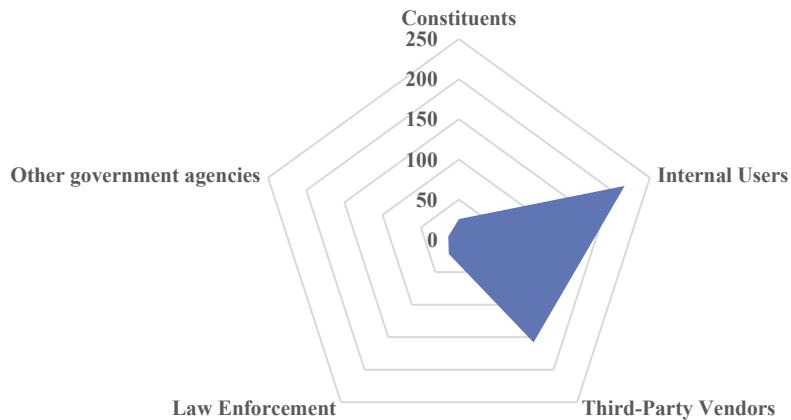
## **Data Origination and Access**

**40%** reported systems/ applications receive personal information by the Constituent themselves, whereas **60%** are entered on behalf of the user by an internal agency staff, third-party source, and/ or programmatically from another system.

For agencies who responded that the personal information is *entered on behalf of the user by an internal agency staff, third-party source, and/ or programmatically from another system*:

- **71%** stated that the information originated from other **State, Local, Tribal, and Territorial (SLTT) government entities**.
- **22%** stated that the information originated from **Third-Party Vendors**.
- **7%** stated that the information originated from **other entities (Private Corporations, Non-profits, etc.)**.

The graph (below) summarizes the user demographics accessing and/ or handling personal information.



**76%** of government agencies responded that personal information is remotely accessible to the Public, internal users (e.g. government employees), third-party vendors, law enforcement, etc.

- **85%** of agencies reported that their systems/ applications require users to authenticate (with a username and password).
- **35%** requires additional methods of authentication (e.g. Time-Based Security Codes, Biometric Verification, Security Questions, etc.).

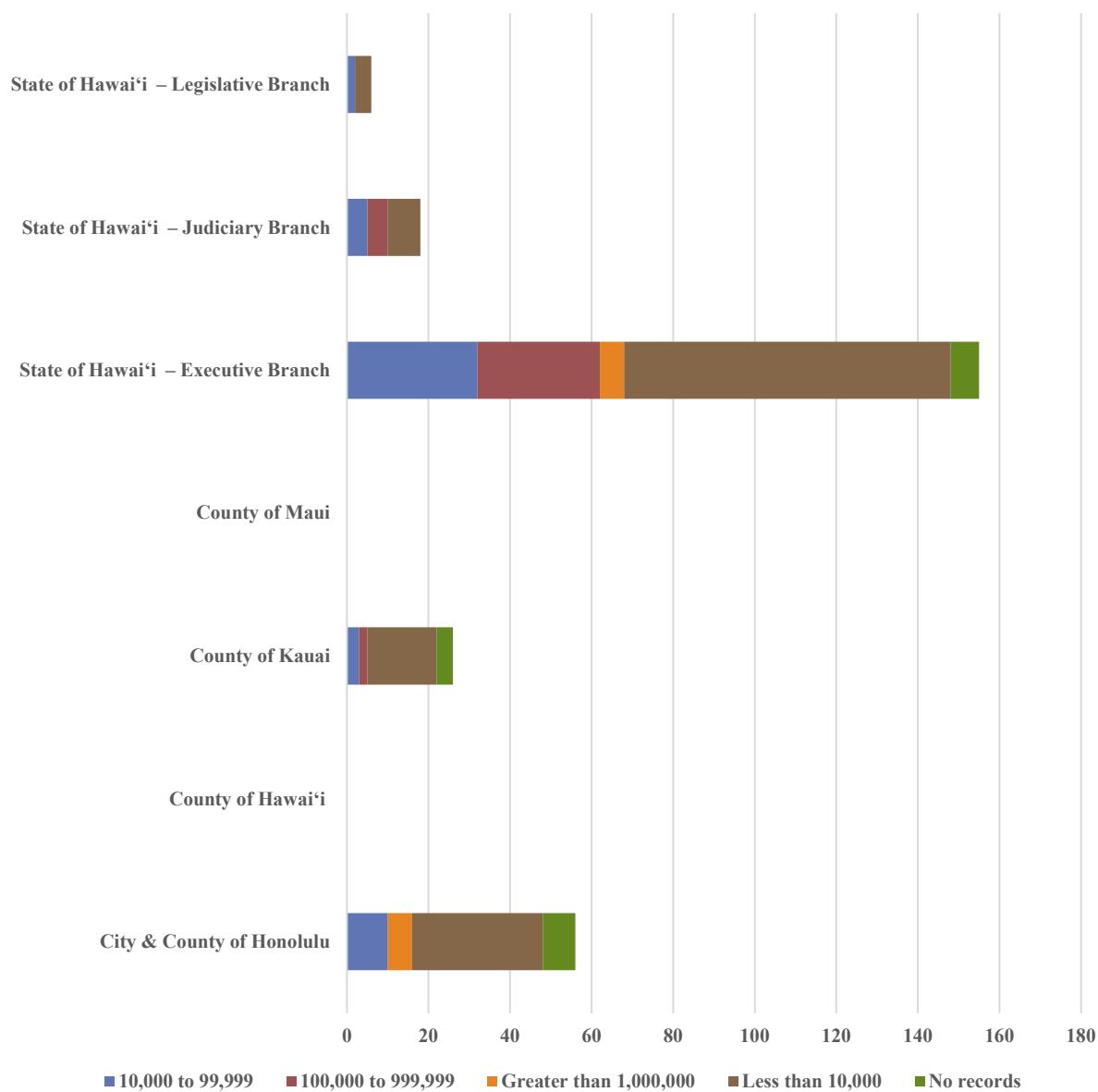
The table (below) describes agencies' responses on how personal information is accessible via secured means:

Web-based (e.g. web application, browser, etc.)	34%
Secured Network Shares (via virtual private network connection)	60%
Secured Terminal Services (via Secure Shell, Transfer via virtual private network connection)	6%

## **Data Volume**

Below is the summary and chart describing the volume of personal information collected/ contained on agencies' systems/ applications:

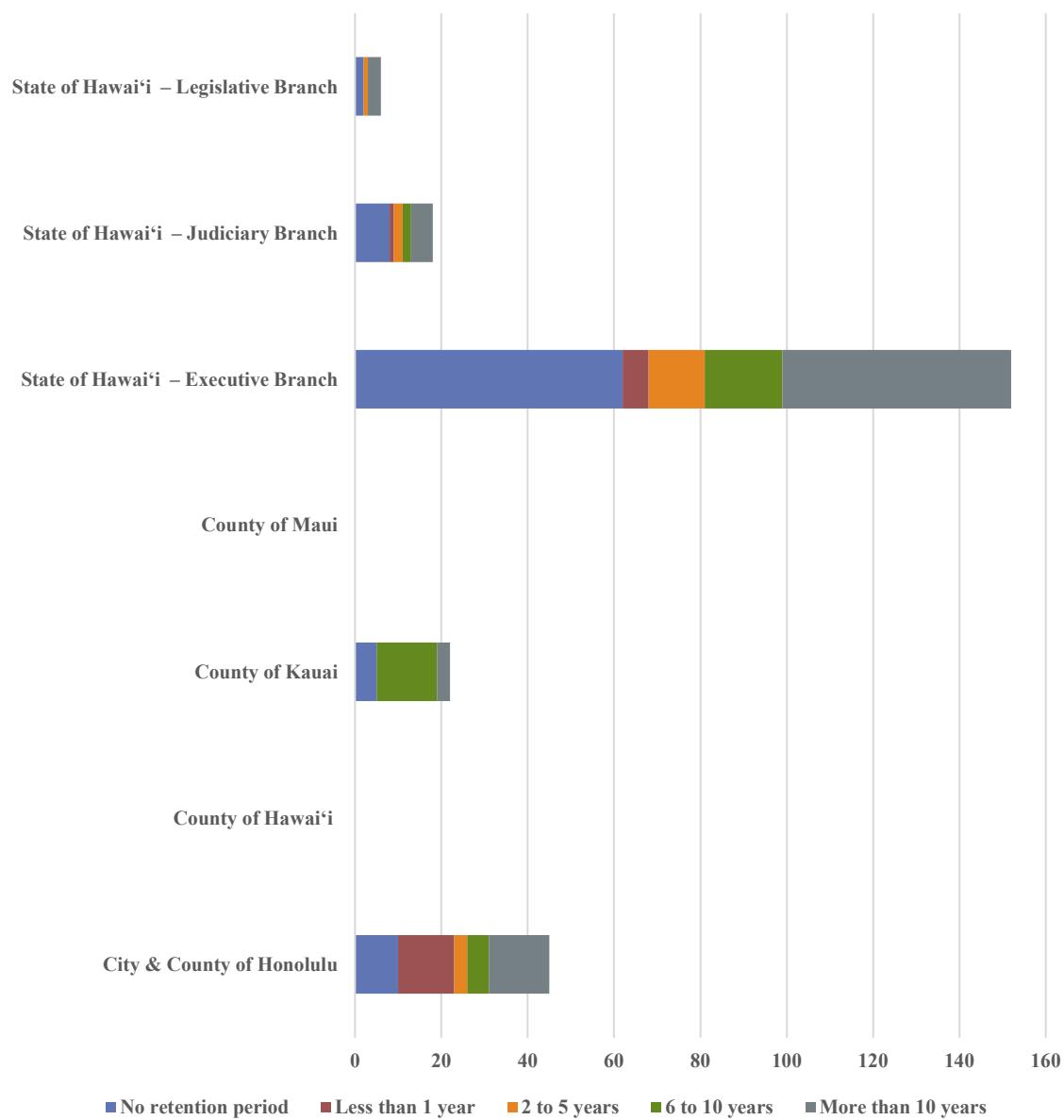
- **7%** of agencies reported that their systems/ applications collected/ contained **no records**.
- **54%** of agencies reported that their systems/ applications collected/ contained **less than 10,000** records.
- **20%** of agencies reported that their systems/ applications collected/ contained between **10,000 to 99,999** records.
- **14%** of agencies reported that their systems/ applications collected/ contained between **100,000 to 999,999** records.
- **5%** of agencies reported that their systems/ applications collected/ contained **more than 1,000,000** records.



## ***Data Retention***

The following summary and graph describe the agencies' data retention period of personal information on reported systems/ applications:

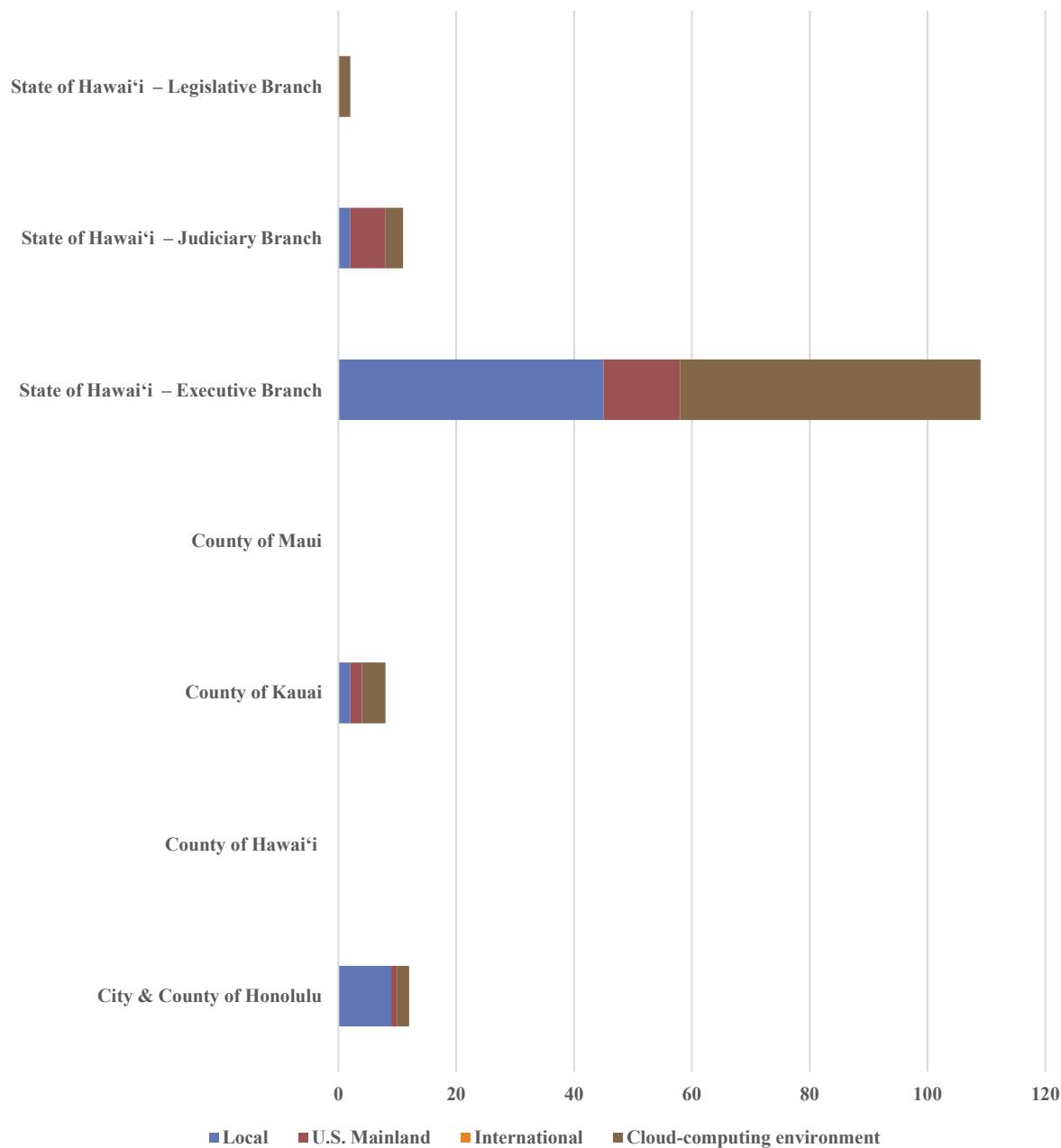
- **36%** of agencies reported that their systems/ applications have **no retention period**.
- **8%** of agencies reported that their systems/ applications store personal information for **less than 1 year**.
- **8%** of agencies reported that their systems/ applications store personal information for **2 to 5 years**.
- **16%** of agencies reported that their systems/ applications store personal information for **6 to 10 years**.
- **32%** of agencies reported that their reported systems/ applications store personal information for **more than 10 years**.



## **Data Backup**

**44%** of government agencies reported that they have a backup strategy for the personal information they collect and store:

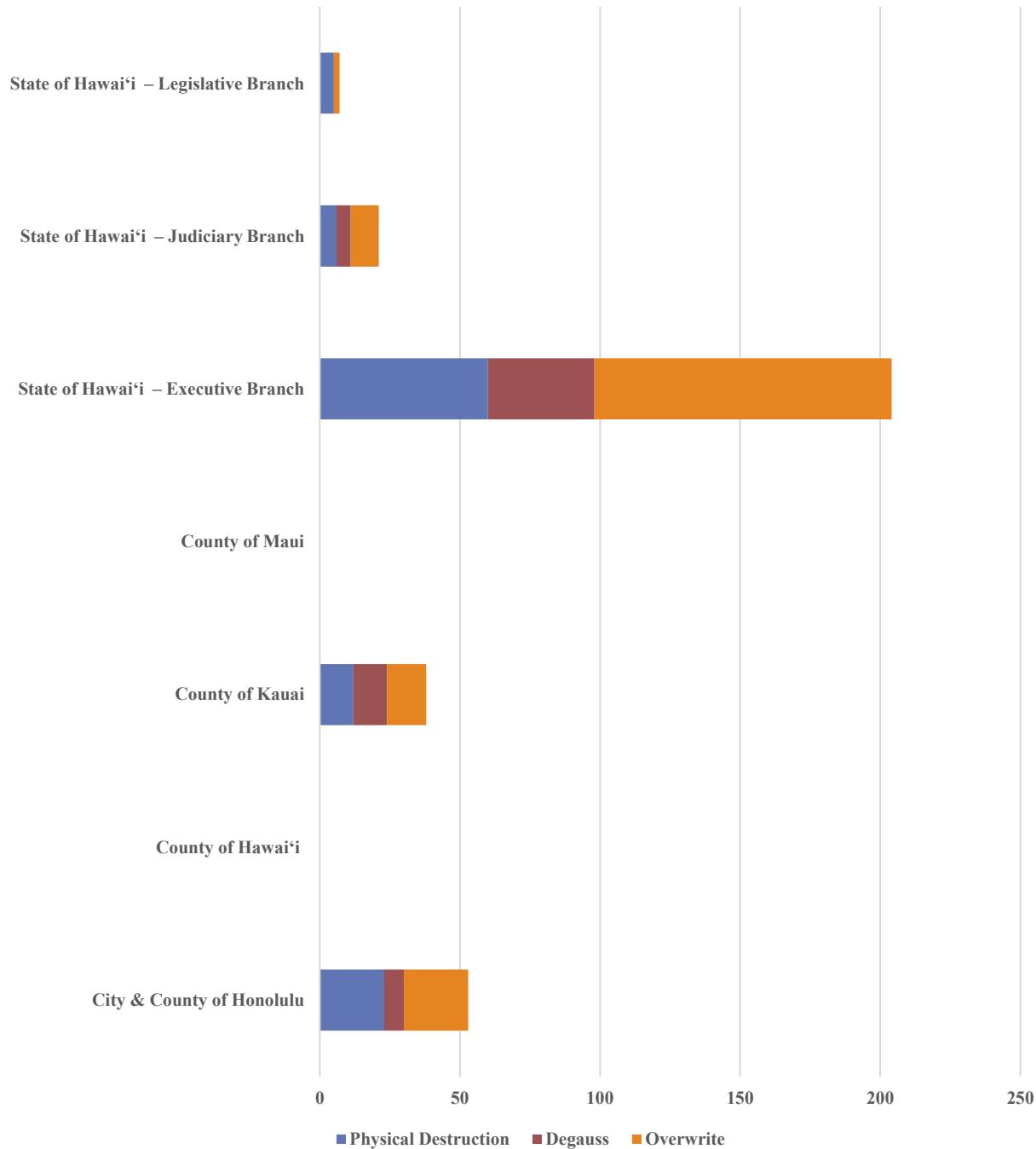
- **41%** of agencies reported that they are backing up personal information **Locally (within miles of the business)**.
- **15%** of agencies reported that they are backing up personal information in the **U.S. Mainland**.
- **44%** of reported systems/ applications backup personal information in **Cloud Computing Environments**.
- **No reported systems/ applications** store personal information **Internationally**.



## ***Data Disposal***

The following summary and chart describe the data disposal practices performed by agencies once the personal information system/ application is no longer needed:

- **33%** of government agencies reported that they **physically destroy** their records with personal information.
- **19%** stated that they **degauss** their records.
- **48%** **overwrite** their data.



## APPENDIX A – Collection Breakdown

Below is a summary of government agencies that submitted PIA reports in 2025:

### **City & County of Honolulu**

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Department of Environmental Services  
Office of the Mayor  
Department of Design and Construction  
Department of Community Services  
Honolulu Emergency Services Department  
Department of Facility Management  
Honolulu Authority for Rapid Transportation  
Corporation Counsel  
Department of Emergency Management  
Department of Planning and Permitting  
Office of the City Auditor  
Department of Transportation Services  
Board of Water Supply  
Department of Budget and Fiscal Services  
Office of Economic Revitalization  
Honolulu Fire Department  
Honolulu Ocean Safety Department  
Department of Housing and Land Management  
Honolulu Police Department  
Department of the Medical Examiner

### **County of Kauai**

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Agency on Elderly Affairs  
Agency on Transportation  
County Attorney's Office  
Department of Finance  
Department of Human Resources  
Department of Planning  
Department of Public Works  
Department of Water  
Kauai Emergency Management Agency  
Kauai Fire Department  
Kauai Police Department  
Office of Boards & Commissions  
Office of Economic Development  
Office of Housing  
Office of Liquor Control  
Office of the County Clerk  
Office of the Mayor

## **State of Hawai‘i - Executive Branch**

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Department of Accounting and General Services  
Department of Budget and Finance  
Department of Business, Economic Development, & Tourism  
Department of Commerce and Consumer Affairs  
Department of Corrections and Rehabilitation  
Department of Defense  
Department of Education  
Department of Health  
Department of Human Resources Development  
Department of Land and Natural Resources  
Department of Law Enforcement  
Department of Taxation  
Department of the Attorney General, Hawai‘i Criminal Justice Data Center  
Department of the Attorney General, Legal  
Department of Transportation - Administration Division  
Department of Transportation - Highways Division  
Office of the Lieutenant Governor

## **State of Hawai‘i - Judiciary Branch**

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Adult Client Services Branch  
Criminal Justice Research Institute  
Financial Services Department  
Human Resources Department  
Information Technology Systems Division  
Third Circuit Court

## **State of Hawai‘i - Legislative Branch**

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House of Representatives  
Legislative Reference Bureau  
Office of the Auditor  
House of Senate

## **Office of Hawaiian Affairs**

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## **University of Hawai‘i**

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Information Technology Center, Office of the Vice President for Information Technology and Chief Information Officer  
Research Corporation of the University of Hawai‘i